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CONTER Control de Energía, S.A.'s has as priority objective to reach and maintain a relevant position in the field of design and development of integral automation and process control systems for industry.

Aware that the Quality Management system, implemented since 2004 in our organisation and based on continuous improvement, is the best investment to ensure the long-term success of the company, CONTER Control de Energía, S.A. adapts to the UNE-EN-ISO 9001-2015 norm by setting up a QUALITY POLICY aimed at achieving the following objectives:



Customers

To understand their explicit or implicit needs, requirements and expectations by ensuring the quality of the services and products provided, service speed and a competitive price that increases the prestige and loyalty of customers and the satisfaction of all stakeholders.



Products and Services

Maintain technological independence, developing applications allowing us to optimise processes and achieve differentiation in our product through constant research and innovation.



Employees

To obtain an excellently qualified and united team, with the common objective of offering efficient and effective solutions to our customers' needs, through continuous training, motivation, recognition, awareness and involvement of all staff in the quality process.

Management is responsible for the consolidation of this Quality Management System, guaranteeing compliance with the applicable requirements, establishing the necessary strategies for the achievement of the objectives and ensuring the periodic review and continuous improvement of the same.

Management: Fernando Serena

30/10/2021